

# BARC Performance "At-A-Glance"

04/01/2021 - 04/30/2021

## Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	855
Total Transfers:	1,082
% Transferred to RPM:	79.0%
Payments to RPM:	\$64,125
Adoptions:	207
Return to Owner (RTO):	99
Trap, Neuter & Release (TNR):	35
Animals Euthanized:	62

## ACO Activity:

Total Calls for Service:	929,817
Total Service Calls Completed:	2,324
<b>% Answered Calls:</b>	<b>0.25%</b>
<u>Priority 1:</u>	
Incoming Calls:	926,846
Completed:	917
Dispatched:	0
Pending:	0
Cancelled:	9
<b>% Answered Calls:</b>	<b>0.10%</b>

## Intake:

Over the Counter:	1,226
Field:	450
% Stray:	48%
% Owner Turn-in:	45%
% Other:	7%
<b>Total Dog &amp; Cat Intake:</b>	<b>1,676</b>

<u>Priority 2:</u>	
Incoming Calls:	245
Completed:	235
Dispatched:	1
Pending:	0
Cancelled:	9
<b>% Answered Calls:</b>	<b>96.33%</b>

## Spay/ Neuter Surgeries Performed:

HPHS:	36
In House:	518
Fixin Houston:	0
<b>Total Surgeries:</b>	<b>554</b>

<u>Priority 3:</u>	
Incoming Calls:	697
Completed:	676
Dispatched:	1
Pending:	1
Cancelled:	19
<b>% Answered Calls:</b>	<b>97.27%</b>

## Revenue:

Wellness/Fixin' Houston:	\$42,097
ACO Fees:	\$8,745
Licensing:	\$64,113
Private Funds:	\$10,088
Adoptions:	\$3,430
<b>Total Revenue:</b>	<b>\$128,473</b>

<u>Priority 4:</u>	
Incoming Calls:	2,026
Completed:	490
Dispatched:	3
Pending:	0
Cancelled:	1,533
<b>% Answered Calls:</b>	<b>24.33%</b>

## Licensing:

New Licenses:	1,154
Renewals:	2,589

## Field Activity:

Citations issued:	199
Bites investigated:	83
Cruelty Confiscations:	1

<u>Priority 5:</u>	
Incoming Calls:	3
Completed:	0
Dispatched:	0
Pending:	0
Cancelled:	3
<b>% Answered Calls:</b>	<b>0.00%</b>



### **Live Release:**

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

### **Intake:**

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

### **Spay/ Neuter Surgeries Performed:**

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.